

### **3.14 LEADERSHIP COMPETENCY DEVELOPMENT PROGRAMME**

This unique programme combines individual coaching with interactive group sessions aimed at producing a heightened and enduring awareness and sensitivity to some of the leadership issues encountered in the organisation.

- Introduction and 'The Unique U'
- Relationships
- Communication
- Sources of conflict
- Conflict resolution
- The power of positive thinking
- The 'Pygmalion Factor'
- Creativity
- Conclusion and review